

Welcome to Edward Hotel

GUIDE BOOK



Basic Facts & Services

1a Spring Street
W2 3RA

reservations@theedwardhotel.co.uk

0044 (2) 207 262 2671

www.theedwardhotel.co.uk

- ▲ Reception is open 24/7.
- ▲ Check in is from 2pm, check out is by 11am.
- ▲ Early check in is subject to availability and cannot be guaranteed prior.
- ▲ Late check out is subject to availability and can only be confirmed on the day of departure and maybe subject to an extra fee.
- ▲ Fibre Fast WiFi Internet available free of charge in the lobby and all guest rooms.
- ▲ We sell beverage at Reception such as bottled water, Coca-cola, Sprite, Fanta and Redbull.
- ▲ We can print your flight tickets at the Reception.
- ▲ Car park is available with limited spaces and is chargeable £35 per night.
For more info see page 4.
- ▲ Housekeeping is available daily. Your towels, if you wish, are being changed on daily basis. Bed linen is being changed every 3 days.
- ▲ Our rooms have air conditioning units installed. Please check with Reception if you feel like the temperature is not correct as there are two different types of setting required. One is for cooling; one is for heating. As we are in a protected listed building, the AC may not be as powerful as some might prefer. We understand that guests from different parts of the world have varying preferences for AC strength—some may find ours perfectly comfortable, while others might desire stronger cooling. We appreciate your understanding and are always here to assist with any additional needs you might have during your stay.
- ▲ Any belongings left behind accidentally will be stored within the premises for maximum of 3 months.

Non-Smoking Policy

If you are a non-smoker, please scroll down to another page.

If you are a smoker, please note smoking is **strictly forbidden** in the hotel, including lobby, lift, bedrooms, bathrooms, corridors and fire escape route. No one is allowed to smoke cigarettes, cigars, vape an/or marihuana.

You are allowed to smoke anywhere outside of the hotel.

This law is applicable for all establishments in London and the UK.

At check in every guest is asked to sign the hotel registration card where you are agreeing to obey the non-smoking rule. If the rule is being broken, the smoking fee is applicable, and your reservation will get cancelled with immediate effect and no refund will be provided.

We appreciate your cooperation and understanding!



Parking at Edward Hotel

Our car park is located on the Sussex Gardens side (behind the hotel) whilst the hotel entrance is on Spring Street side.

Please make sure **you park your vehicle in the bay marked with 'EH'**. We only have 5 spaces available; we do not take reservations and the allocation is strictly on first come first serve basis. The parking is chargeable at £35 per night (from check in time at 2pm until check out time 11am).

Any extension of parking beyond the check out time is subject to availability and additional cost.

If the car park is full, at Reception we can advise you where you can park elsewhere or you can check justpark.com website. Usually, we have spaces available however the car park gets busy especially on Saturdays and in case of events happening in Hyde Park.



A few things you should be aware of if driving in London:

***hotel is OUTSIDE the Congestion Charge** zone but you must check where you are travelling from to avoid being fined.

***hotel is INSIDE the ULEZ**

***hotel is INSIDE the LEZ**

For more info, please visit:

<https://tfl.gov.uk/modes/driving/congestion-charge>

<https://tfl.gov.uk/modes/driving/lez-lez-services-37309>

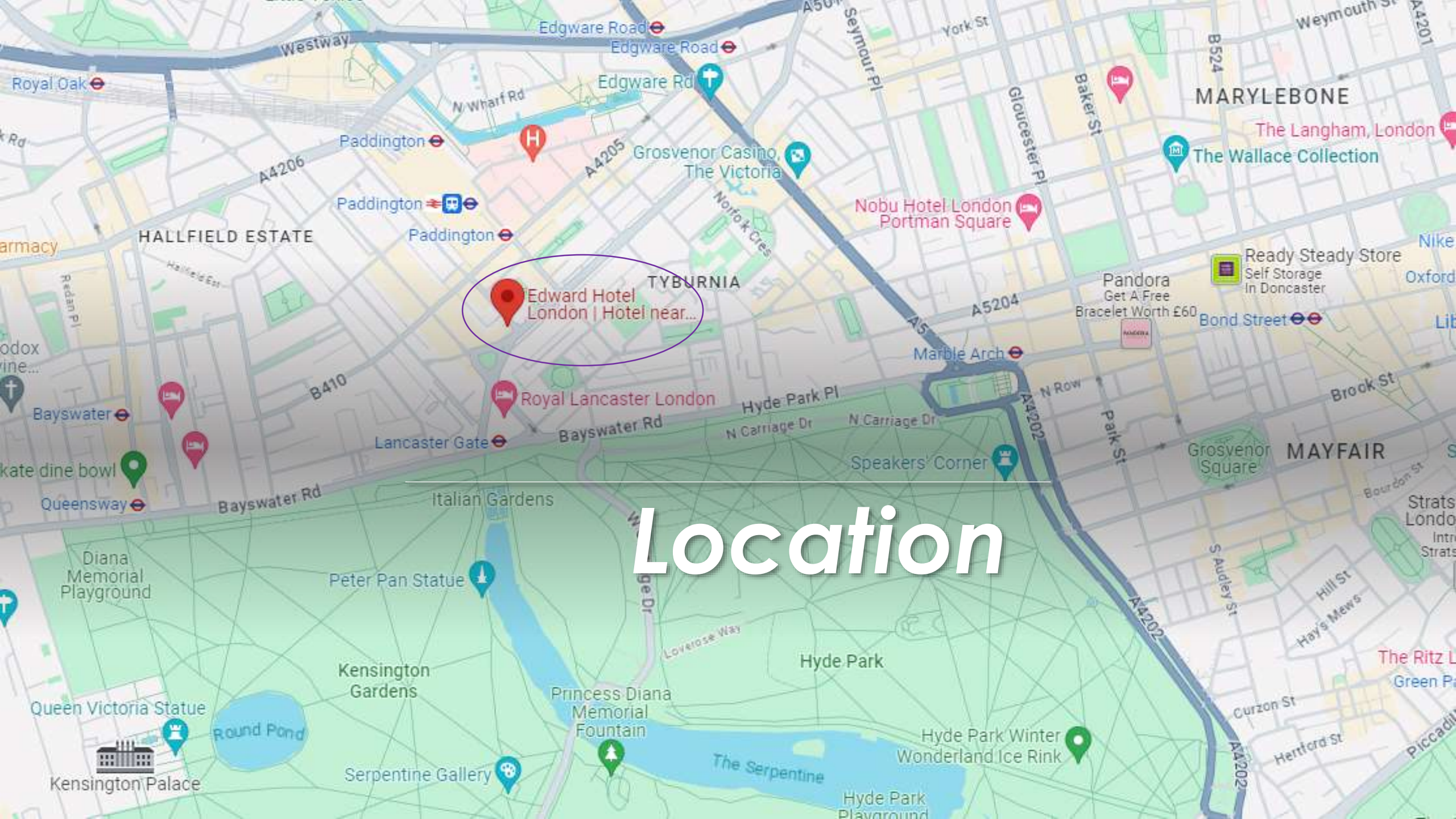
You can also register your vehicle online and if you are passing through congestion charge zone, the system will charge you automatically, so you don't have to worry.



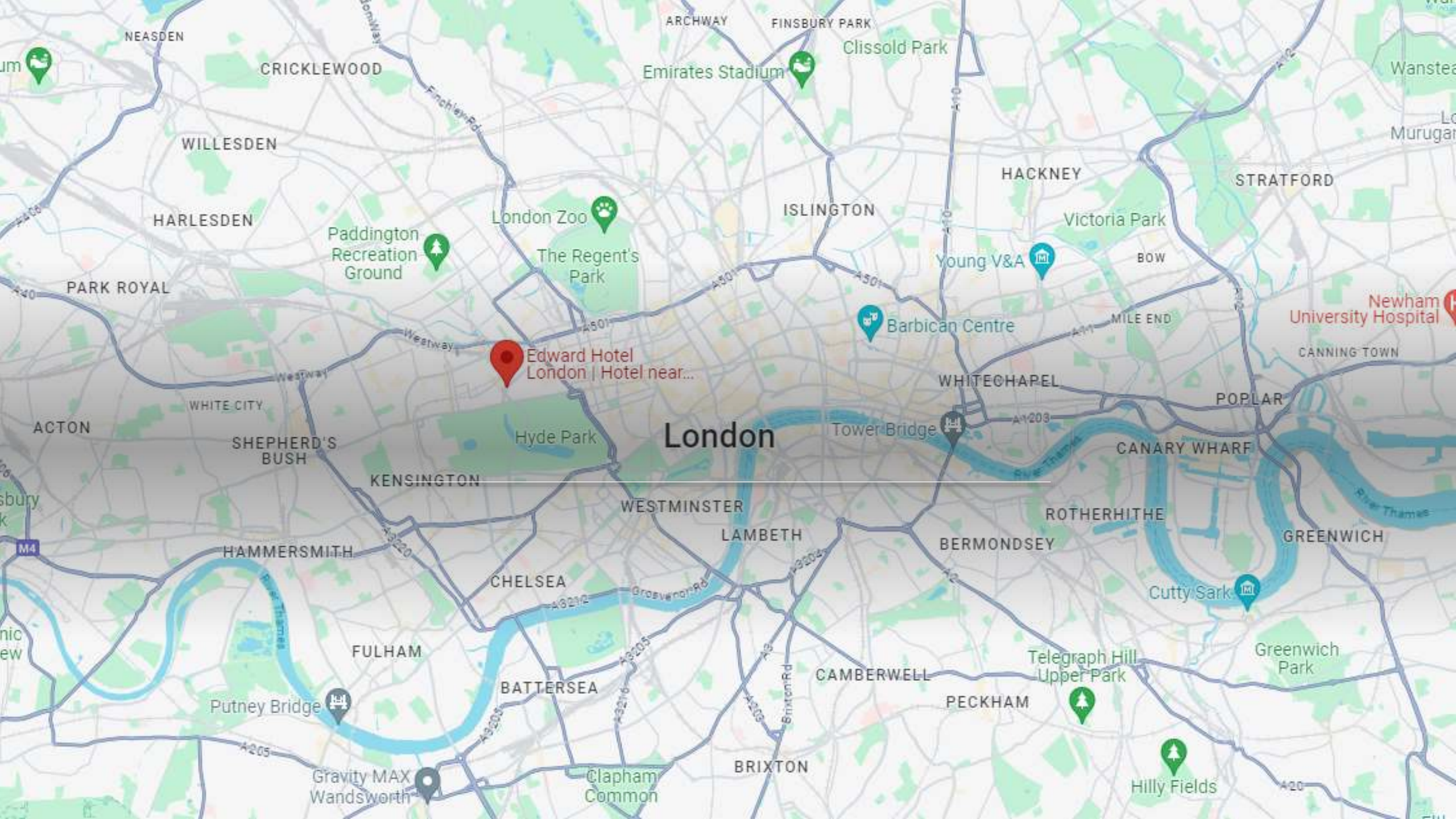
Luggage Storage



- At the hotel we offer limited luggage storage. Once the capacity gets full, we are not allowed to accept any more luggage.
- All luggage is left at the owner's risk. The hotel will not be liable for any loss or damage.
- We strictly do not allow storage of cash, jewellery, documents, or any other valuables.
- We do not offer lockable storage option.
- Overnight storage is subject to reconfirmation and additional fee.



Location



Places of Interest

- * [Hyde Park](#) – Diana Memorial Playground – app 15 minutes walk
- * **Hyde Park** - Parade Ground – app 20 minutes walk
- * [Marble Arch](#) – app 18 minutes walk
- * [St Mary's Hospital](#) – app 7 minutes walk
- * [Little Venice](#) – app 15 minutes walk
- * [Kensington Palace](#) – app 18 minutes walk
- * [Royal Albert Hall](#) – app 20 minutes walk
- * [Buckingham Palace](#) – app 40 minutes walk / 25 minutes public transport
- * [St James's Park](#) – app 21 minutes public transport
- * [Westminster Abbey](#) / [Westminster Pier](#) – app 24 minutes public transport
- * [Big Ben](#) – app 20 minutes public transport
- * [London Eye](#) / [The Sea Life](#) / [The London Dungeon](#) / [Shrek's Adventure](#) – app 25 minutes public transport



Places of Interest



- * [Portobello Road Market](#) – app 35 minutes walk / 16 minutes public transport
- * [Lord's Cricket Ground](#) – app 37 minutes walk / 22 minutes public transport
- * [The Regent's Park](#) – app 27 minutes walk / 13 minutes public transport
- * [London Zoo](#) – app 30 minutes public transport
- * [Holland Park](#) – app 20 minutes public transport
- * [St Paul's Cathedral](#) – app 21 minutes public transport
- * [Trafalgar Square](#) / [Nelson's Column](#) – app 19 minutes public transport
- * [Soho](#) / [Carnaby Street](#) – app 18 minutes public transport
- * [Piccadilly Circus](#) – app 15 minutes public transport
- * [Chinatown](#) – app 20 minutes public transport
- * [Madame Tussauds London](#) – app 15 minutes public transport
- * [Warner Bros Studio Tour London](#) – app 70 minutes public transport
- * [Tower of London](#) / [Tower Bridge](#) – app 30 minutes public transport
- * [O2 Arena](#) / [Emirates Air Line Cable Car](#) – app 36 minutes public transport
- * [The View from The Shard](#) – app 30 minutes public transport
- * [Windsor Castle](#) – app 60 minutes public transport

Museums & Galleries

- * [Natural History Museum / Victoria and Albert Museum](#) – app 25 minutes walk
- * [Museum of London](#) – app 24 minutes public transport
- * [The British Museum](#) – app 16 minutes public transport
- * [Science Museum](#) – app 17 minutes public transport
- * [The Design Museum](#) – app 16 minutes public transport
- * [London Transport Museum](#) – app 26 minutes public transport
- * [Imperial War Museum](#) – app 27 minutes public transport
- * [Tate Modern](#) – app 34 minutes public transport
- * [The National Gallery](#) – app 20 minutes public transport
- * [Royal Academy of Arts](#) – app 19 minutes public transport
- * [Tate Britain](#) – app 33 minutes public transport



Shopping Places

- * [Harrods](#) – app 30 minutes walk / public transport
- * [Oxford Street](#) (*beginning of the street*) – app 18 minutes walk / 10 minutes public transport
- * [Regent Street](#) – app 14 minutes public transport
- * [Westfield Shopping Centre White City](#) – app 15 minutes public transport
- * [Westfield Shopping Centre Stratford](#) – app 40 minutes public transport
- * [Camden Lock Market](#) – app 27 minutes public transport
- * [Portobello Road Market](#) – app 16 minutes public transport
- * [Borough Market](#) – app 30 minutes public transport
- * [Covent Garden Market](#) – app 34 minutes public transport

Sports

- * [Wembley Stadium](#) – app 40 minutes public transport
- * [The Tottenham Hotspur Stadium](#) – app 50 minutes public transport
- * [Emirates Stadium](#) (**Arsenal**) – app 35 minutes public transport
- * [Stamford Bridge](#) (**Chelsea**) - app 27 minutes public transport
- * [London Olympic Stadium](#) – app 44 minutes public transport
- * [Wimbledon](#) – app 40 minutes public transport
- * [Royal Ascot](#) – app 90 minutes public transport



Transportation

Edward Hotel is located within a short walk from **Paddington Station (2 minutes)**.

It serves underground lines: **Elizabeth Line, Hammersmith and City, Bakerloo, District and Circle Lines** and **national railway services**.



PADDINGTON

Only 5 minutes walk away from the hotel, there is another underground station **Lancaster Gate** serving **Central Line**.

Paddington Station – few entrances





Transportation from London Airports



Heathrow Airport – you can get there either using [Heathrow Express](#) train or [Elizabeth Line](#). Journey time varies from 15 to 35 minutes (excluding waiting time). Heathrow Express is faster but more expensive. Elizabeth Line is slower but cheaper.

Gatwick Airport – you can take [Gatwick Express](#) train from London Victoria. Journey time from the hotel to Victoria Station is about 25 minutes (excluding waiting time).

Luton Airport – you can take Elizabeth Line to Farringdon Station which takes about 8 minutes (excluding waiting time) and from Farringdon Station use [Thameslink service](#) to Luton Airport. This takes about 40 minutes (excluding waiting time).

Stansted Airport – you can take Elizabeth Line to Liverpool Street (app 11 minutes ride) and from Liverpool Street you can take [Stansted Express](#) which takes you to the airport in about 50 minutes (excluding waiting time).

Don't forget to check for any updates online before you travel as your journey might be disrupted by delays, cancellations or strike.

We can also organise a private taxi transfer. Just get in touch with us specifying which airport you are flying to (in case of Heathrow and Gatwick we also require terminal), how many passengers will be travelling, how many small and large pieces of luggage will you have. We will provide you with a no obligation quote.

Transportation from Railway Stations

Victoria Station – from Paddington underground take Circle (yellow) line. It takes app 18 minutes (excluding waiting time).

King's Cross St Pancras Station – from Paddington underground you can take Hammersmith & City or Circle Line which takes about 18 minutes (excluding waiting time) or Bakerloo Line to Oxford Circus and from there take Victoria Line to King's Cross. This takes about 23 minutes (excluding waiting time). St Pancras Station is home for [Eurostar](#) services to Paris, Amsterdam, Brussels, Disneyland Paris and more.

Euston Station – you can take Bakerloo Line and change to Victoria Line at Oxford Circus. This takes about 20 minutes (excluding waiting time)





Transport within London

Travelling in London by using public transport is very easy. London underground system and some buses are managed by [TFL](#). Use this website to get some useful information on how to get to your places of interest, what are the charges, the and many more.

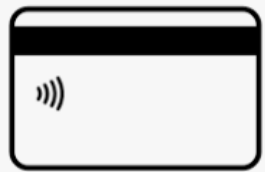
In order to pay for your journey, the cheapest way is to use your **CONTACTLESS BANK CARD** (debit or credit). You have to make sure to tap in and out using the same card in order to get the cheapest rate. Remember, only 1 card per person so if you are a family of 3, you would need 3 cards. The same rate so the cheapest one, you can get by using **OYSTER CARD**. This can be purchased at any station or small shops. You would have to top up the card in order to travel.

We do not advise anyone to buy the paper tickets at the stations as the cost is very high. Using contactless bank card or Oyster card is a lot cheaper.

Kids under the age of 11 travel free on London underground and buses (they must be accompanied by a paying adult). They do not need any card in order to travel.

TFL offers price caps – which means that within a day (24 hours) you can travel as much as you can using tube trains and buses and you will not be charged for every single journey separately. For example, if you make your journeys within zones 1 and 2, you will only be charged £8.50 no matter how many trains or buses you take. This amount (which is subject to change every year) will be deducted from your account the following day.

Buses are excellent travelling alternative. One journey costs £1.75. There is also bus price cap which is £5.25 a day so you can take as many buses as you wish within a day, and you won't be charged more. Once you are in London, download **CITYMAPPER APP** to help you with directions.



Sightseeing Tours

We partner with [Golden Tours](#) and **Big Bus** so we can offer you their amazing sightseeing tours.

You can get the tickets with our lovely Team. Make sure you ask for some discount 😊

Some of the most popular trips include:

Hop-on Hop-off London Bus Tour (don't skip the Thames Cruise especially when the weather is nice, it's so worth it!)

Warner Bros Studio Tour – The Making of Harry Potter

Tower of London / Tower Bridge

Open Top Bus Tour at Night

London Eye

Windsor Castle, Bath and Stonehenge Tour

They offer many more tours so don't forget to check their website!



Taxi

We work with a few taxi companies that can drive you wherever you wish.

Some take cards, some cash only. Usually, the cash only ones are cheaper.

We advise you to pre-book the ride in advance as the taxi drivers can get busy.

Using black cabs in London is advisable for short distances only. Do not take it to go to airports as it will cost you a lot. Black cabs charge you using a taximeter that will calculate your fee based on the number of miles you travel or the number of seconds your journey takes. If you are stuck in traffic, you would have to pay for it as well.

The taxi companies we use have fixed tariff.

You can book yourself Uber or Bolt. We cannot do this for you as you need to have your own account.

Always keep in mind that each car has limited luggage space so if travelling with many luggage's you will require a bigger car or more than one.



Travelling With Children

First time in London with children? There are plenty of places you can visit with your little ones!

How about [London Zoo](#)? Or famous toy store [Hamleys](#)? Or perhaps [Thames Cruise](#) combined with [London Eye](#)? Or [Shrek's Adventure](#) with [Sea Life Aquarium](#)?

Kids love double decker buses! Buckingham Palace and its [Changing of The Guard](#) might be of their interest as well.

[Science Museum](#) and [Natural History Museum](#) will not disappoint.

How about [Diana's Memorial Fountain](#) in Hyde Park in the Summer?

Perhaps a day trip to [Stonehenge](#) or [Warner Bros Harry Potter Studio](#) or [Legoland](#) in Windsor!



Dining around Edward Hotel

As we do not have a space and facilities to cook and serve food ourselves, on next pages you can see options that are in very close proximity to the hotel.

You won't be disappointed!



In Room Dining

Too tired to go out? Raining again (or still more likely...)? Hungry but cannot be bothered to dress up?

We have got you covered!

Just scan the code in your room and have fun ordering.

Papyon offers our guests room delivery service. You can choose anything from food to personal care products, baby products, technology some rentals as well.

Please note the delivery drivers are not allowed to bring your delivery to your room. All guests are required to come to the Reception to collect their order from there.

Their aim is to deliver your order in less than 40 minutes. So far so good, no disappointment!



The advertisement features a smartphone displaying the 'Room Service' app interface. The app has a search bar, a 'DELICIOUS FOOD MENU' banner with a 'click to order' button, and a grid of 16 categories: Minibar, Drink, Breakfast, Burger, Starter, Side Dish, Pizza, Grilled, Italian, Fish, Salad, Ice Cream, Personal Care, Baby, and Technology. A red shopping cart icon is at the bottom of the app screen. To the right of the phone, the text 'ROOM SERVICE' is written in large bold letters, followed by 'FOOD', 'BEVERAGE', and 'ESSENTIALS' in smaller bold letters. At the top right is the Edward Hotel logo, a shield with the letter 'E' and the text 'EDWARD HOTEL' below it. At the bottom right is the Papyon logo, a stylized 'X' with the text 'PAPYON ROOM SERVICE SOLUTIONS' below it. At the very bottom, a disclaimer states: 'MEALS ARE PROVIDED AND DELIVERED BY OUR BUSINESS PARTNER. FOR HYGIENIC REASONS MEALS ARE SERVED ON DISPOSABLE PACKAGES INSTEAD OF PLATES.'

EDWARD HOTEL

ROOM SERVICE

**FOOD
BEVERAGE
ESSENTIALS**

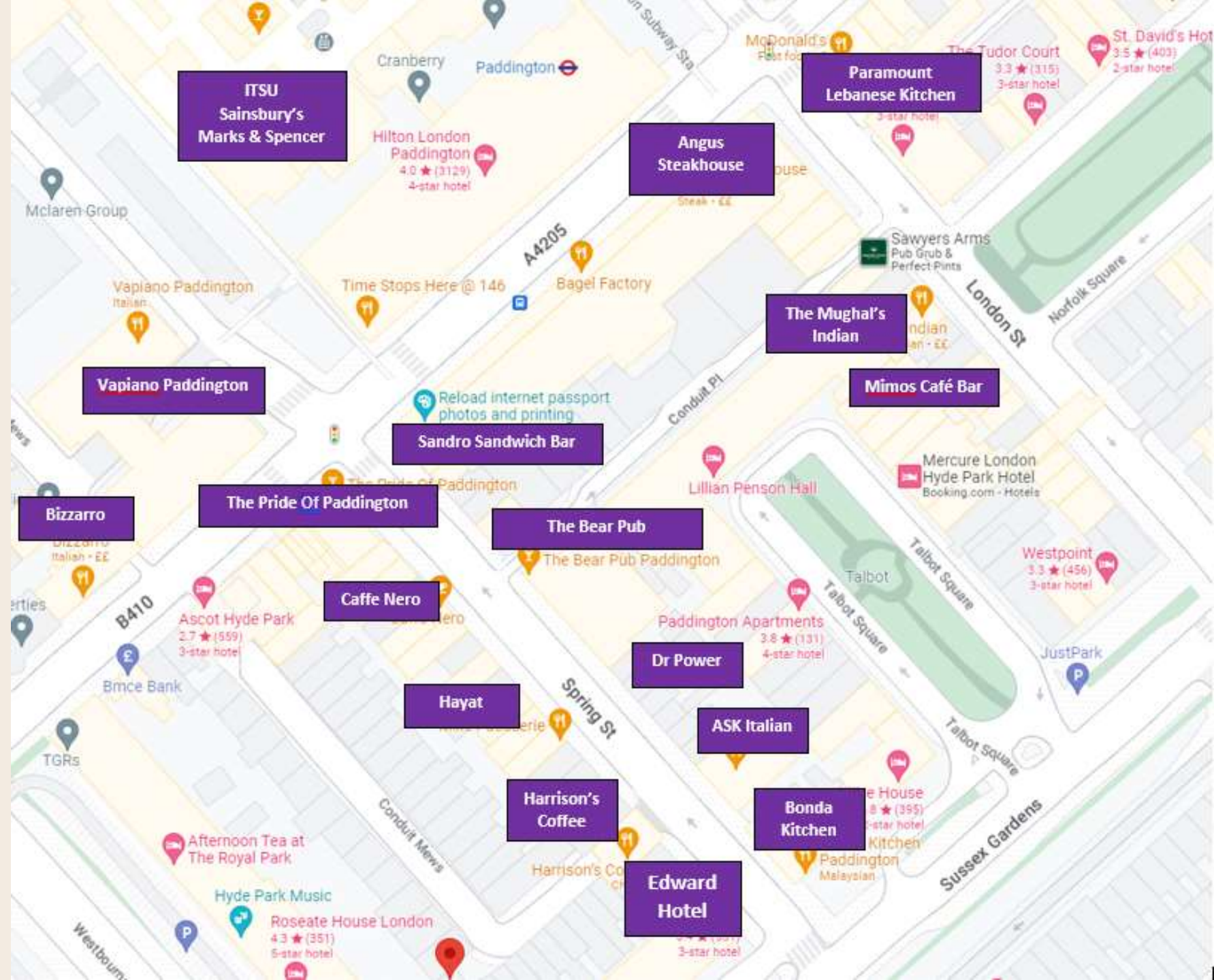
PAPYON
ROOM SERVICE SOLUTIONS

MEALS ARE PROVIDED AND DELIVERED BY OUR BUSINESS PARTNER.
FOR HYGIENIC REASONS MEALS ARE SERVED ON DISPOSABLE PACKAGES INSTEAD OF PLATES.

Dining In The Area

On the next few pages,
we would like to suggest
you some of the best
eateries in close proximity
to the hotel.

We are not affiliated with any of those, and our suggestions are purely based on our own experience and experience of our guests.





Mediterranean / Egyptian Cousin.

Hayat

Serves breakfast, lunches, dinners and also vegan dishes.

Open daily from 8am to 11pm.

Only a few meters walk from the hotel.



Harrison's Coffee



Chilean Restaurant.

Open daily from 8am to 4pm.

Serves breakfast and lunches, also vegan dishes.

Literally, our neighbour.



Italian restaurant.

Bizzarro

Serves lunches and dinners and vegan dishes too.

Open daily from 12pm to 11pm.

Located about 2 minutes walk from us.



The Bear Pub

Modern British Pub.

Serves lunches and dinners, vegan dishes, and food at bar.

Opens daily from 12pm to 11pm.

Just a minute walk from the hotel.





Mimos Cafe



- Comfy eatery providing Full English breakfasts and Italian dishes.
- Serves breakfast, lunches and dinners.
- Open daily from 7.30am to 10pm.
- Only 3 minutes walk from the hotel.





Paddington
Bear™



Paddington Station Stores

At Paddington Station, you will find plenty of stores: food and retail.

For the full list, please use:

https://www.networkrail.co.uk/communities/passengers/station-retail-directory/?station_id=5623

The most popular are:

Sainsbury's – typical grocery store

Marks and Spencers Food Hall – another grocery store priced higher than Sainsbury's

Boots – you can get medicine and any sort of toiletries there

Itsu / Wasabi – freshly made sushi, bento boxes and more



Do You Fancy Something Fancy?

How about visiting [Sky Garden](#) for the best view ever?

Or trying Afternoon Tea at [The Ritz London](#) or [The Dorchester Hotel](#)?

Perhaps [Gordon Ramsay](#) is of your interest?

Don't mind heights? Let's try [The Shard](#).

Have you been in [Mayfair](#), London's most exclusive district?



Nearby Useful Services

LAUNDERETTE

Lancaster Launderette & Dry Cleaners

28 Craven Terrace, W2 3EL

0207 706 3145

Opening hours:

Monday to Saturday 8am to 6pm

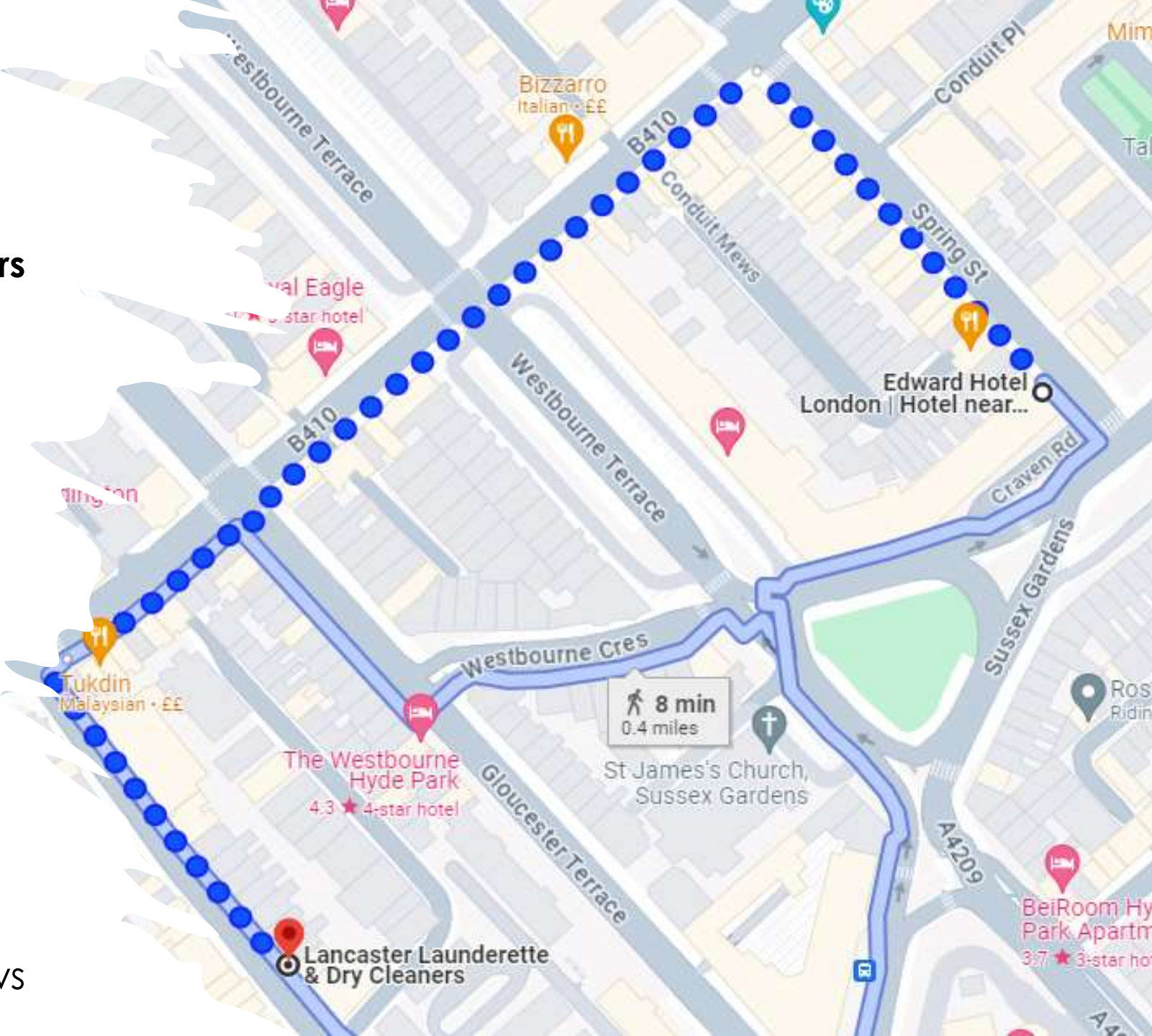
Sunday 10am to 5pm

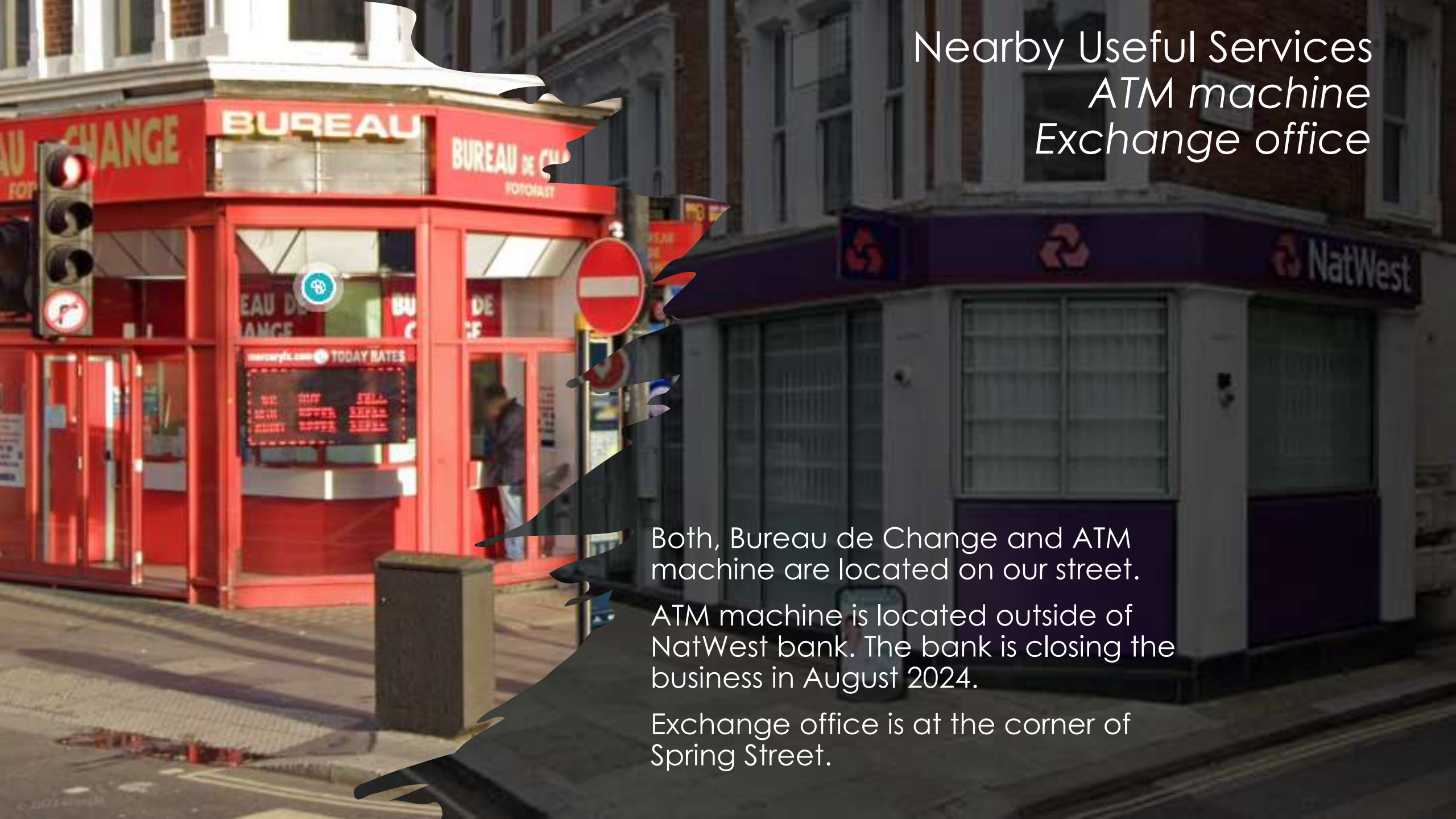


Self-serviced or
serviced

Caffe on a site

Excellent reviews





Nearby Useful Services
ATM machine
Exchange office

Both, Bureau de Change and ATM machine are located on our street.

ATM machine is located outside of NatWest bank. The bank is closing the business in August 2024.

Exchange office is at the corner of Spring Street.

Nearby Useful Services *St Mary's Hospital*

Hopefully, you won't need it but it's good to know it is there....

Praed Street, W2 1NY

0203 312 6666

Located 9 minutes walk from us.

[A & E](#) (accident and emergency department available)

Prince George, Princess Charlotte and Prince Louis were all born at The Lindo Wing at St Mary's Hospital.



Nearby Useful Services

Post Office

Paddington Quay Post Office

Unit 6, West End Quay

4 Praed Street, W2 1JX

Opening hours:

Monday: 9am to 5.30pm

Tuesday: 9.30am to 5.30pm

Wednesday: 9am to 5.30pm

Thursday: 9am to 5.30pm

Friday: 9am to 5.30pm

Saturday: 9am to 12.30pm

Sunday: Closed

Located 10 minutes walk from us





Nearby Useful Services *Gym & Pool*

[Nuffield Health Paddington Fitness & Wellbeing Gym](#)

2 Sheldon Square, W2 6EZ

0207 289 4686

Opening hours:

Monday to Thursday: 6.30am to 10pm

Friday: 6.30am to 9pm

Saturday and Sunday: 9am to 7pm



Nearby Useful Services

SPA – women only

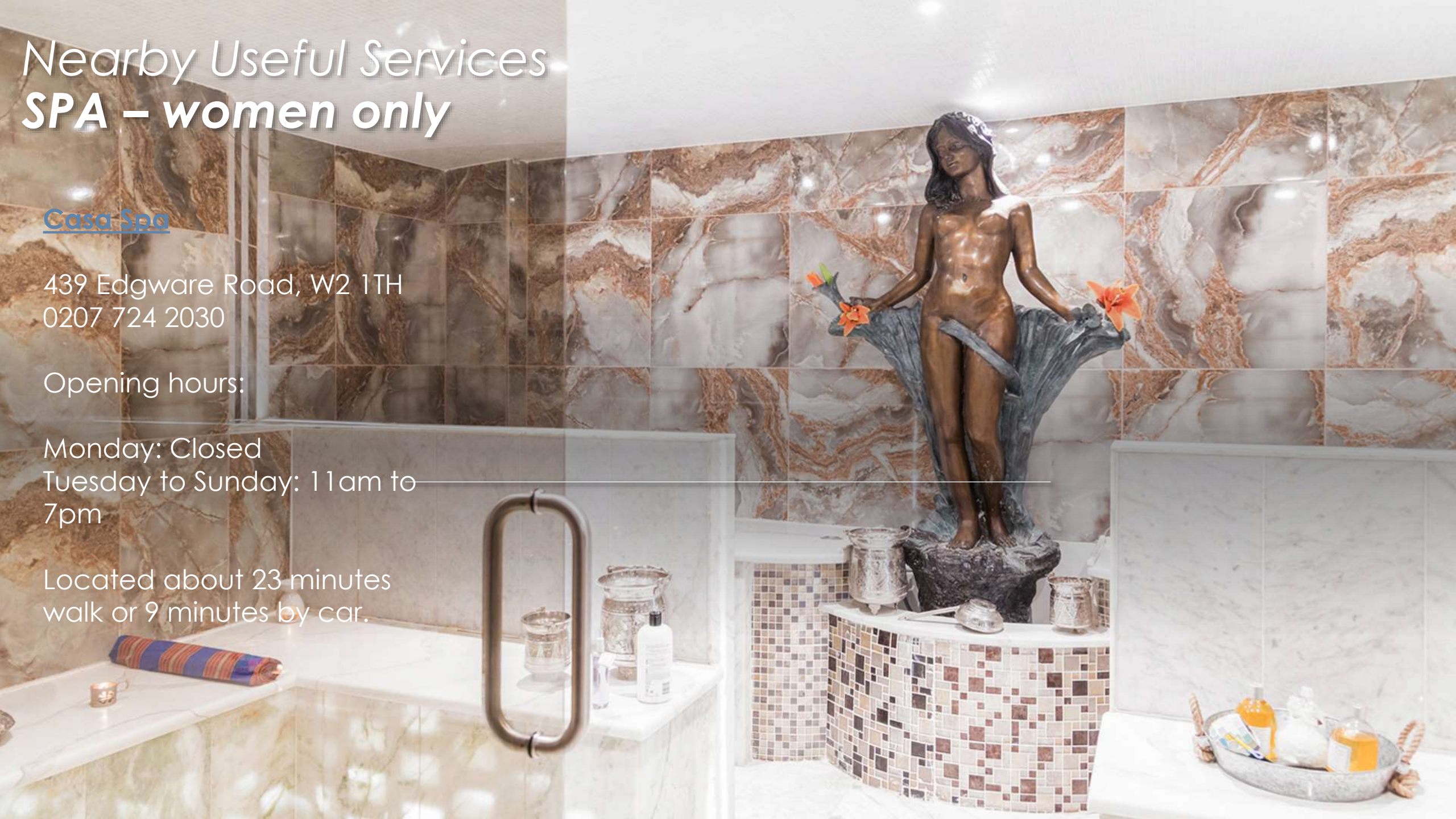
Casa Spa

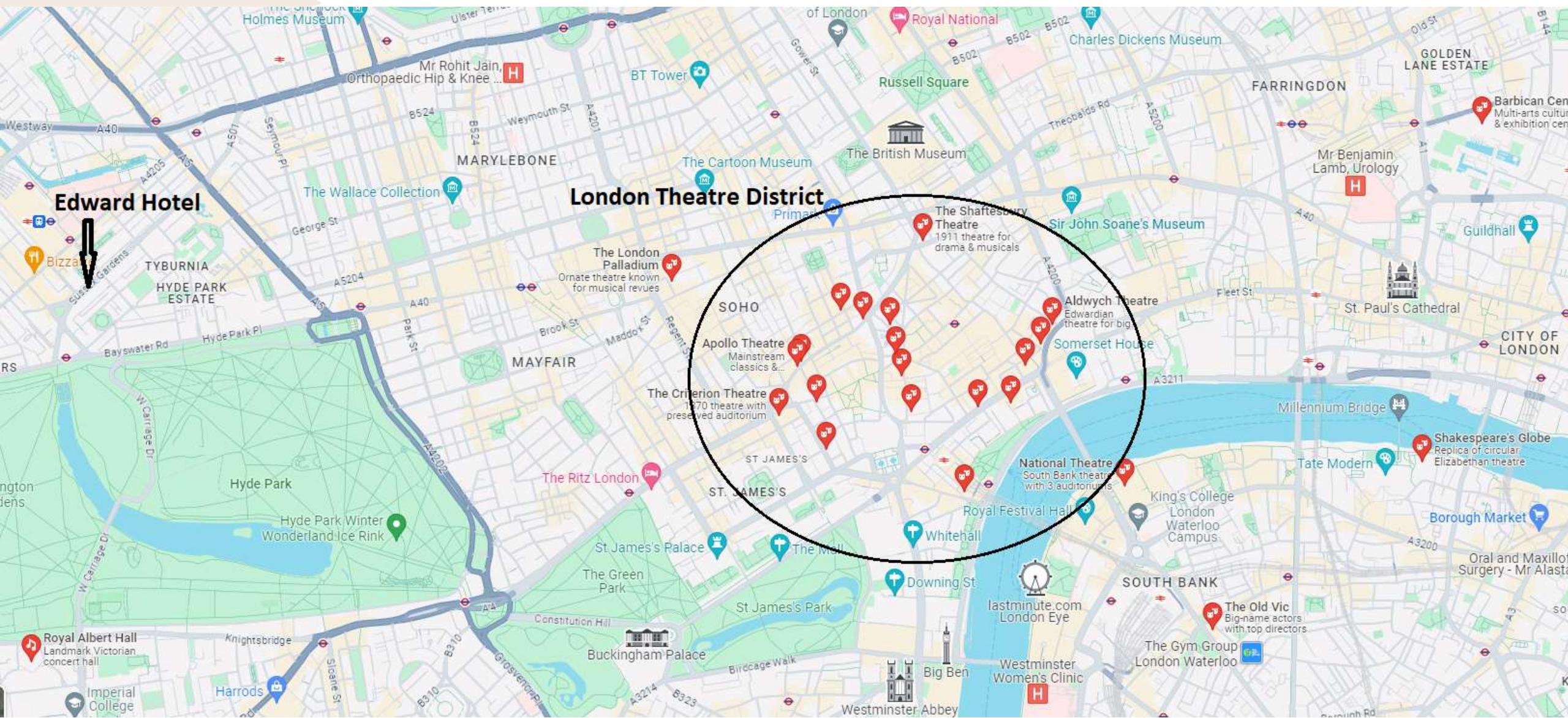
439 Edgware Road, W2 1TH
0207 724 2030

Opening hours:

Monday: Closed
Tuesday to Sunday: 11am to 7pm

Located about 23 minutes
walk or 9 minutes by car.





West End – Musicals & Shows

There are plenty of musicals and shows you can see in London.

[Apollo Theatre](#), 31 Shaftesbury Avenue, W1D 7EZ – **The Time Traveller's Wife**

[Apollo Victoria Theatre](#), 17 Wilton Road, SW1V 1LG – **Wicked**

[Dominion Theatre](#), 268-269 Tottenham Court Road, W1T 7RQ – **The Kind and I, Sister Act, The Devil Wears Prada, The Elvis Years**

[Globe Theatre](#), Shakespeare's Globe, SE1 9DT – **Ghosts, Hansel and Gretel**

[London Palladium](#), 8 Argyll Street, W1F 7TF – **Peter Pan, The Phantom of The Opera, Frozen The Musical, Matilda The Musical, Hello, Dolly!**

[Lyceum Theatre](#), 21 Wellington Street, WC2E 7RQ – **The Lion King**

[Palace Theatre](#), 113 Shaftesbury Avenue, W1D 5AY – **Harry Potter and The Cursed Child**

[Piccadilly Theatre](#), 16 Denman Street, W1D 7DY – **Moulin Rouge!**

[Royal Albert Hall](#), Kensington Gore, SW7 2AP – **Cirque Du Soleil**

[Royal Opera House](#), Bow Street, WC2E 9DD – **Hansel and Gretel**

[Sondheim Theatre](#), 51 Shaftesbury Avenue, W1D 6BA – **Les Miserables**

[The O2](#), Peninsula Square, SE10 0DX – **Mamma Mia!**

[Theatre Royal Drury Lane](#), Catherine Street, WC2B 5JF – **Frozen The Musical**

and many more.....

Some Useful Tips

Do not show passport or ID to anyone if they ask you on the street even if they pretend to be Police. Police in the UK will never ask you for your identification documents on the street.

Make sure your bags, backpacks, any kind of luggage are closed/zipped especially when travelling on the tube or bus.

Keep your phones in your pockets if you can.

Keep your wallet / purse hidden.

Tipping is not mandatory in the UK. Some places automatically add service charge into your bill. If you are not happy with it or with the service, you can ask them to take it off your bill. If you are happy with the service, you can always leave a tip. Don't feel shy or embarrassed if it is too low or high. Anything your budget allows is fine. No tip is okay too.

If a beggar on the street asks you for some cash, don't feel shy to ignore. Unfortunately, the cash usually goes to their boss or for drugs. If you would like to help, a small change is fine. Do not open your wallet or purse in front of them.

When checking out, please double check the room and make sure have all your belongings with you. Guests tend to forget money, passports, clothing, shoes, mobiles, iPads, laptops, cameras behind... Bear in mind it costs a lot to have it sent back. Any items left behind, can only be kept with us for up to 3 months.

Kettles in the rooms are for boiling the water only. Please, no milk, sausages or eggs in them. When warming milk in a kettle, the milk protein gets stuck, and kettle cannot be used anymore.

London is beautiful city but there are some bad people too just like anywhere in the world....



We Cannot Wait To Meet You

Our small yet dedicated Team is excited to welcome our lovely guests at Edward Hotel.

We are available for you all day and night long.

Do not hesitate to contact us and ask for help or advice.

We welcome any suggestions and feedback to improve our services.

No matter what language you speak, we will find the way to understand each other.

welcome
HOME.♥